



Dear Student:

During these challenging times, we hope that you and your loved ones are continuing to remain healthy. Our Redhawk community is strong, and together we will continue to achieve great things and help you reach your goal of becoming a Southeast graduate!

Enclosed is a check, which is provided based on your COVID-19 Relief Request. Unlike other refunds and financial aid, this funding did not first apply to any outstanding charges on your account, as a condition of the CARES Act. As a result, you may have a remaining balance due to Southeast, even though you have received this payment. Typically, a refund check is only issued when you have a zero-dollar balance, so we wanted to alert you to this possibility.

What does this mean for you?

Although you have received a refund, to avoid the consequences of a past due account balance, please review your current account balance with Southeast on the portal through SEMO-Pay (Student SS tab). If a balance exists, it must be paid by **June 1, 2020**.

As we continue to navigate this pandemic together, should you have any questions or financial concerns, please let us know.